

Getting Started In Online Courses at Rich Mountain Community College

If you are enrolled in online courses at Rich Mountain Community College, please complete the evaluation at http://www.rmcc.edu/articles/100/online_student_evaluation/survey.htm, check your system requirements to verify that you have the necessary hardware and connection speed required to participate in the online environment and then follow the steps below to access your course(s).

Internet Connection Speed Requirements

Online courses at RMCC require a high speed internet connection (such as DSL, cable, or satellite) for completion of some or all activities. Although some courses may be accessible with a dial-up Internet connection, it is not recommended and access to all materials cannot be guaranteed. High-speed Internet is available to students in the Student Support Services Computer Lab located in the Abernathy building and also in the Library Computer lab in the St. John Library located in the Spencer Building

Software for Online Courses

It is recommended that students in online courses install the latest versions of the software listed [here](#).

Accessing Online Courses

1. If you haven't already done so, activate your RMCC student portal/student email account. To activate your account, click the link below and follow the instructions in red at the bottom of the page. You will need your student id number and birth date to initialize your account.

<https://services.rmcc.edu/intranet/student/>

Be sure to take note of your username (it will be your last name followed by some numbers) and the password that you chose.

Forgotten your password? Reset your password [here](#).

2. RMCC uses a software package called Moodle to manage online courses. From this point on when you access course materials, discussion forums, assignments, etc., you will log into Moodle. To do this, click the following link <http://moodle.rmcc.edu>

You may want to bookmark this site in your web browser as well. If this is your first time using Moodle it would be a good idea to skim the student documentation—it is located in the “Main Menu” block on the left side of the RMCC Moodle home page under “[Student Guide to Moodle](#).”

Login to Moodle on the upper right side of the RMCC Moodle home page using your student portal/student email username and password. Once you've logged in you will see a list of online courses in which you are enrolled. Click on your class title to enter the course site.

3. Your instructor may have special instructions for starting the course posted on the course site in Moodle. If it isn't obvious how to begin working on the course, or if you have any questions contact the course instructor.